



## TENTED HOTEL ACCOMMODATION

### WHAT IS THE TENTED HOTEL?

Antoinette Events is proud to announce their Luxury Camping Accommodation and services for The Voet of Africa. The Tented Hotel is a luxury-tent type accommodation. This trendy accommodation will be available to rent for two nights during the Voet of Africa.

### RATES

Rates are per Bow tent for a maximum of two people and maximum of one night stay. Your tent will include: two single stretchers, two single mattresses and duvet, pillow, fresh linen, a LED light, bedside table, two Chairs and a ground cover. We make sure that every tent is as comfortable as a stay away from home can be! All you need to bring is yourself and a clean towel!

### **BOOKING RATES – Excluding VAT**

RATES	
ONE NIGHT	R650

## WHAT DO THE RATES INCLUDE?

1. 24 Hour Security-rotate on site
2. Hot Gas Shower Unit Facilities
3. Deluxe Toilet Unit Facilities

## HOW TO MAKE A BOOKINGS?

Bookings should please be made via email [office@antoinetteevents.co.za](mailto:office@antoinetteevents.co.za). **No booking will be handled via the telephone.** Please note that Antoinette Events has a 48-hour email response policy. Administrative staff will however get back to you as soon as possible regarding your booking or any other enquiries.

After your email enquiry, documentation will be emailed to you. In order to confirm your booking: all fully completed documentation, proof of payment as well as Identity Document copies of both occupants must be forwarded. Your booking will be confirmed through a plot number which will sent directly to your email address as soon as possible. We will see you again at Check-in point on 11 October.

## TERMS AND CONDITIONS

### Payment Policy

- On enquiry for Antoinette Event service, an application will be forwarded to your email address within 24 hours. The quote will be valid for five days for payment purposes and proof of payment to be sent within five days to avoid cancellation.
- We hold the right to cancel any bookings due to non-payment.
- **Group bookings:** The person who made the booking is responsible for deposits.
- Tented accommodation bookings are allocated on a first come and first serve basis and work on consecutive plot numbers as bookings are confirmed.

### Breakages

By signing the terms and conditions, you are giving permission that Antoinette Events will hold you/the occupant(s) liable for any damages/loses. The following replacement cost of value items in the tent which must be paid immediately when checking out:

ITEM	COST
Tent	R5 000
Duvet Inner	R450
Pillow Case	R100
Pillow	R200
Duvet Cover	R300
Blanket	R150
Stretcher	R1 000
Matrass	R400
LED light	R300
Chair	R350

### Cancellation Policy

- 50% deposit will be refundable from date of booking confirmation until the 3<sup>rd</sup> of October 2019.

### Arrival and Departure Policy

- Check-in: Unless otherwise agreed, tents will be ready from Friday, 11 October at 14:00.
- Check-out: Unless otherwise agreed, the departure Check-out will be on Saturday, 12 October 14:00am.

### Other

- Please note that the fee of one nights' stay (R650) excludes 15% Vat.
- Terms and Conditions form as well as booking form must be entirely completed/signed by both occupants in order to secure booking.
- Apart from natural disasters, please note that loses and breakages of Antoinette events equipment will be for the account of the Customer.
- Antoinette Events holds the right to postpone or cancel any event when the severe weather warnings is issued by [www.weathersa.co.za](http://www.weathersa.co.za). Should the weather pose a threat at an event; the client will be requested to vacate their tent for their own safety and the safety of Antoinette Events equipment. Each situation is to be based on merit.
- No tents, equipment or any other items of Antoinette Events will be allowed to be moved.
- Groups will be accommodated as far as possible but we work on a first come first serve basis.
- Bookings and enquiries will only be handled via email [office@antoinetteevents.co.za](mailto:office@antoinetteevents.co.za) not via telephone.
- **NOTE: IT IS COMPULSORY TO ATTACH A COPY OF BOTH OCCUPANTS' IDENTITY DOCUMENTS WHEN FORWARDING THE COMPLETED DOCUMENTS TO SECURE YOUR BOOKING. ALL NECESSARY DOCUMENTS MUST BE SENT IN THE SAME EMAIL TO AVOID CONFUSION.**

**FOR CLIENT USE ONLY**

I, \_\_\_\_\_ (first occupant) AND \_\_\_\_\_ (second occupant) confirms that we do understand and agree to Antoinette Events Rates, Terms and Conditions.

### ANTOINETTE EVENTS BANKING DETAILS

Standard Bank

Branch: Bredasdorp

SWIFT: SB ZA ZA JJ

Account Name: Antoinette Events Management

Account Number: 08 336 781 0

Branch Code: 05-0012-01